Website Privacy Policy

Reclamation & Recovery Counseling, LLC

EFFECTIVE DATE: OCTOBER 5, 2026

Reclamation & Recovery Counseling, LLC ("Reclamation & Recovery Counseling," "we," "us," or "our") respects your privacy. This Privacy Policy explains how information may be collected, used, and protected when you visit www.reclamationrecoverycounseling.com (the "Website").

This Privacy Policy applies to information collected through the public Website. It does not replace our Notice of Privacy Practices, which describes how we use and disclose protected health information in connection with mental health services.

1. Information We Collect

When you visit or interact with our Website, we may collect information that you voluntarily provide, including information you submit through a contact form, email inquiry, or other communication initiated through the Website.

This information may include:

- Your name
- Email address
- Telephone number
- Information included in a message or inquiry
- Other information you voluntarily provide when contacting us

We may also automatically collect limited technical information about your visit to help the Website function properly. This may include information such as your browser type, device type, general technical information, and information about how you interact with the Website.

2. Please Do Not Submit Sensitive Clinical Information Through the Website

The Website is intended to provide general information about our services and to allow prospective clients and others to contact us.

Please do not submit detailed medical, mental health, diagnostic, treatment, or other sensitive clinical information through a public Website contact form or other website communication method.

Information relating to your treatment as a client is handled in accordance with our Notice of Privacy Practices and applicable privacy laws.

3. Cookies and Similar Technologies

Our Website uses cookies and similar technologies. Cookies are small files or pieces of information that may be stored on your device when you visit a website.

We use cookies to support essential Website functionality and to remember certain visitor preferences and choices. Optional cookie categories may also be used when you choose to allow them through the Website's cookie-management tool.

Necessary Cookies

Necessary cookies are required for the core functionality of the Website. They may support functions such as maintaining Website functionality, remembering visitor preferences and choices, and providing necessary technical features.

These cookies are always enabled because they are necessary for the Website to function properly.

Performance and Analytics Cookies

Performance and Analytics cookies are optional. They may be used to measure Website traffic and understand how visitors interact with the Website in order to evaluate and improve Website performance. These cookies are used only when you choose to allow them.

Advertising Cookies

Advertising cookies are optional. They may be used by advertising providers to deliver or measure relevant advertising. These cookies are used only when you choose to allow them. We do not intentionally use advertising cookies to collect protected health information.

4. Managing Cookie Preferences

Our Website provides a cookie-management tool that allows visitors to review and manage available cookie preferences. Visitors may select "Accept all" to allow all available cookie categories or select "Manage cookies" to review and choose which optional categories to allow.

Necessary cookies cannot be disabled through the Website's cookie-management tool because they are required for core Website functionality.

You may also control or delete cookies through your web browser's settings. Disabling or deleting cookies may affect certain Website functions.

5. Third-Party Services

Our Website may contain links to or connections with third-party services that provide particular functions, such as scheduling or accessing client services.

When you leave our Website and use a third-party service, information you provide to that service is subject to that service's own privacy practices and policies.

SimplePractice

Our Website provides a link to a SimplePractice Client Portal for functions such as scheduling and client-related services. The Client Portal is operated through SimplePractice rather than directly through our public Website.

SimplePractice states that it does not use third-party tracking pixels within its Client Portal or other client-facing websites to collect or transmit protected health information.

For more information, review the SimplePractice Privacy Policy.

Information submitted through the Client Portal is subject to the applicable SimplePractice privacy practices as well as our own legal and professional obligations.

6. How We Use Information

We may use information collected through the Website to:

- Respond to questions and inquiries
- Communicate with prospective or current clients
- Provide information about our services
- Facilitate scheduling or referrals to appropriate services
- Maintain and improve the Website
- Protect the security and functionality of the Website
- Comply with applicable legal and regulatory requirements

We do not sell personal information submitted through the Website.

7. Protected Health Information

Certain information may be subject to federal or state health privacy laws, including the Health Insurance Portability and Accountability Act (“HIPAA”).

Our Notice of Privacy Practices explains how protected health information may be used and disclosed and describes the rights available to clients regarding their protected health information.

This Website Privacy Policy does not modify or replace those protections.

8. Information Security

We use reasonable administrative, technical, and organizational safeguards designed to protect information collected through the Website.

However, no method of transmitting information over the Internet or storing information electronically can be guaranteed to be completely secure.

9. Information Retention

We retain information for as long as reasonably necessary for the purposes for which it was collected, to maintain appropriate business and security records, or as otherwise required by law.

Information that becomes part of a clinical or client record may be retained according to applicable legal, professional, and regulatory requirements and is governed by our Notice of Privacy Practices and other applicable policies.

10. Children’s Privacy

Our Website is not directed toward children under the age of 13, and we do not knowingly collect personal information from children under 13 through the Website.

If you believe a child has provided personal information through the Website, please contact us.

11. Your Privacy Rights

Depending on applicable law, you may have certain rights concerning personal information collected through the Website.

These rights may include requesting access to, correction of, or deletion of certain personal information, subject to applicable legal exceptions.

Requests concerning protected health information may be handled under our Notice of Privacy Practices and applicable health privacy laws rather than this Website Privacy Policy.

12. Third-Party Websites

Our Website may contain links to websites operated by third parties.

We are not responsible for the privacy practices, content, security, or policies of third-party websites. We encourage you to review the privacy policy of any third-party website before providing personal information.

13. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes to our Website, services, technology, third-party services, or applicable legal requirements.

When changes are made, we will update the Effective Date at the top of this policy and post the revised policy on the Website.

14. Contact Us

Questions about this Privacy Policy may be directed to:

Reclamation & Recovery Counseling, LLC

365 Wekiva Springs Road, Suite 231 • Longwood, FL 32779 • United States

(321) 325-0670

corywalsh@reclamationrecoverycounseling.com • www.reclamationrecoverycounseling.com

15. Relationship to Other Privacy Notices

This Website Privacy Policy applies specifically to information collected through the public Website.

Our Notice of Privacy Practices applies to protected health information maintained in connection with mental health services.

Where a third-party service, such as a client portal or scheduling platform, collects information directly from you, the privacy policy and terms applicable to that third-party service may also apply.